

# Career Coaching with an Emphasis on Digital Literacy

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# **History & Mission**



- Founded in 2007 to provide personalized job-skills coaching to Montgomery County's vulnerable residents
- Received 501(c)(3) status in February 2009

# CareerCatchers' mission is to provide individualized employment and job skills counseling:

- To ensure stable employment and upward mobility;
- To identify and encourage participation in work skills and training programs;
- To enhance self-esteem and foster empowerment.

# **Core Expertise:**



- Serve populations generally falling under 150% of federal poverty level
- Specialize in supporting foreign-born individuals, domestic violence survivors, and people experiencing homelessness
- Partners with 120+ government and community organizations

# Core Objective: Empower individuals to transition out of poverty through personalized counseling and training





## **Client Demographics:**



76% women



**52%** aged 18-39



45% foreign-born







Other 15%

70%
from
Montgomery
County's most
impoverished
zip codes

# **Digital Divide Initiative**



#### Addressing Digital Barriers:

- Digital literacy identified as significant employment barrier and one shared by the majority of our clients
- Partnered with Montgomery Connects to provide Chromebooks
- Transitioned to virtual workshops in 2020
- Created digital platforms for skill development and community-building



### **Digital Divide Initiative**

#### Training Approach:

- One-on-one digital tutoring with staff and volunteers
- Virtual classes covering Microsoft
   Office, Google Docs, Excel,
   QuickBooks
- Financial wellness sessions with partners like M&T and Truist banks
- Business and interviewing skills workshops



# **Digital Divide Initiative**



#### **Employer Connections:**

- Increased employer participation in virtual format
- Partnerships with Holy Cross Health, USPS, Kinetic Potential, and others
- Weekly Empowerment Hour and Job Club workshops





# Questions?

Thank you! We look forward to successful partnerships.