

2024

Marylanders Online Year in Review

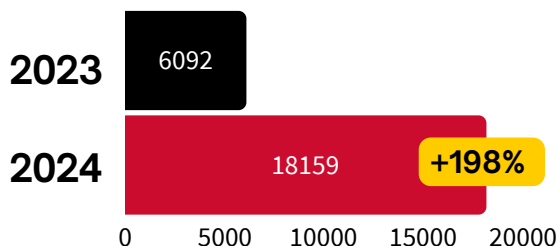
DIGITAL NAVIGATION

33 Train-the-Trainer Classes
211 Navigators Trained
1,113 Training Hours Completed



TECH SUPPORT HELPLINE

18,159 Calls Handled



Tech Support Helpline

Monday to Friday

10 AM to 8 PM

Saturday

10 AM to 5 PM

Call 301-405-9810

Toll-Free 1-866-206-8467

MarylandersOnline@umd.edu



PARTNERS

181

Partnerships

30

Government
Agencies

20

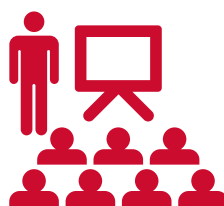
Library
Agencies

18

Educational
Institutions

TECH EXTENSION

177 Community Events
224 Classes & Trainings
14,134 People Served



REACH

Website
96K Pageviews
31K Users
33K Newsletter
Opens



539K Social
Reach

RESOURCES

314 Digital Assets Mapped
636 Resources Curated
10,403 eGov Resource Users

